

## Intermec Handheld CN51

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After you have downloaded the Maxim Mobile Inventory App to your CN51 you will need to make the following changes :

To enable tabbing off the field after scanning a barcode, you need to make the following changes:

### **Postamble setting.**

Settings | Scanners | Symbology Options | Postamble  
Enter \t or \x09

### **Virtual Wedge Setting.**

Settings | Scanners | Virtual Wedge  
Tick on "Use keyboard wedge"

### **Removing extra zero at the beginning of the barcode.**

Settings | Scanners | Internal Scanner | Symbologies | EAN/UPC  
untick "Transmit UPC-A as EAN-13"

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## **Problem solving - If your scanner stops working**

### **Problem:**

The scanner randomly stops working. Error message appears "Sorry, Scanner has stopped working".

When you press the scanner button no light comes out of the scanner.

### **Fix:**

There is a patch / bug fix for this. Download the patch [here](#).

Upgrade proces:

1. Connect CN51 to PC. Using USB >Micro USB cable. (located at the bottom of your scanner, near the charger cradle)
2. When the scanner is plugged into the computer it will show up under "Devices and Drives" in Computer.  
Copy the patch to CN51>Internal Storage.

3. From the device open the Settings App > About Phone> System Updates.
4. The patch will show up in the list (it will probably be the only one in the list)  
Click on it and run it. The device will restart during the install of the patch.
5. Once the device has restarted the patch will have been installed.  
It is best practice to now delete the patch zip file from the "CN51>Internal Storage" directory.